

Temporary Rental & Utility Assistance (TRUA)

Program Overview

Below is a summary of the **Temporary Rental and Utility Assistance (TRUA) Program**. More detailed information and program requirements are outlined in the TRUA Program Guidelines, which can be found at denvergov.org/RentHelp.

Assistance Available



Rental Assistance

Up to 6 months of rental assistance may be provided to an eligible household within a 12-month period (calendar year). This may include rental arrears, the current month's rent, and one future month's rent.



Utility Assistance

This program provides utility assistance to Denver Water and/or Xcel Energy (electric, gas) for renters and homeowners. Utility assistance may be provided to eligible households one time per utility within a 12-month period (calendar year).



Relocation Assistance

This may include security deposit, first month's rent, and application fees. Deposit and first month's rent will count as one month each toward the 6-month maximum.

Eligibility Requirements



Household Income

Household income must be at or below 80% Area Median Income (AMI).



Financial Hardship

Household must be experiencing a financial hardship or other housing crisis.



City & County of Denver

The residence for which assistance is being requested must be the primary residence and located in both the City AND County of Denver.

Required Documentation

Applicants must provide at least **one** of the documents from **each category**.

Proof of Income

- Pay stubs
- Tax returns
 (Applicants are not required to earn/receive income)

Evidence of Residency

- · Signed lease agreement
- · Denver property record
- Official document showing Applicant's name and address

Evidence of Rent Due

- Signed lease agreement
- · Tenant ledger
- · Demand or eviction notice
- · Past payment receipts

Evidence of Financial Hardship

- Statement by Applicant in the online application
- Additional documents may be requested on a case-by-case basis

Photo Identification

- Valid photo identification issued by any governmental entity
- Refer to Program Guidelines for more options

